Jordan Valley Authority

Computer Business Mapping: Inventory and Workshop Computer Systems

Financial Accounting System Program

July 2000





Computer Business Mapping Reports:

- Budgeting and Accounting Systems
- Water Management Information System
- √ Inventory and Workshop Systems
- Land Information System
- Loan Information System
- Personnel and Payroll Systems



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ACRONYMS

CBJ Central Bank of Jordan

FA Fixed Assets

GL General Ledger

H/W Hardware

IC Inventory Control

ICS-R Inventory Computer System-Reports

JC Job Costing

MOF Ministry of Finance

OE Order Entry

PO Purchase Order

RDBMS Relational Database Management System

SGWA Southern Ghors Wadi Araba

SMS Erno and Shair Management Systems

S/W Software

VARCHAR2 Variable Character (database type)

WCS-R Workshop Computer System-Reports

WIP Work In Progress

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CHAPTER 1 INTRODUCTION

Scope

The purpose of this report is to document from a software perspective our understanding of the current computer system used for financial accounting at the JVA. A detailed description of accounting and of any related terminology and/or procedures is in the business process mapping documents (i.e., Revenue, Expenditures, Budget and Financial Accounting, Inventory and Fixed Assets, Workshop, and Payroll).

Methodology

The information in this report was gathered from the following sources:

- Interviews with end-users (i.e. employees currently using the applications);
- Documentation prepared by Erno and Shair Management Systems (SMS);
- Discussions with the information technology (IT) staff and with members of the oversight committee; and
- A study of the software in place from a functional and structural perspective.

The FAS program team understands and appreciates that the IT sector is very dynamic, so a cut-off date of 31 March was set for collecting information on the systems. Any changes made after that date will not be reflected in this document.

Background

The Jordan Valley Authority (JVA) has two workshops: the central workshop at Al-Fannosh and the Southern Ghors Wadi Araba (SGWA) workshop. All JVA vehicles and machinery are monitored and controlled by one of these two shops. Both do all sorts of vehicle repairs and maintenance including mechanical, electrical, body, paint and upholstery work. The workshops receive all newly purchased or donated vehicles, check them, and then deliver them to the users or drivers.

The Al-Fannosh workshop is one of the five directorates of the Northern and Middle Ghors Governate. It provides repair and maintenance services to the whole of the JVA. It was established in 1984 by GTZ and has two stores: the spare parts store and the general items store. The spare parts store receives and stores parts for different types of vehicles and provides the central workshop and the two sub-workshops in the northern and southern divisions with needed supplies. The general items store handles supplies other than spare parts such as construction materials, stationery, tools, and fixed assets. A computerized inventory system has been developed to control and to link the stores.

The SGWA workshop was established more recently. Due to its location, it provides repairs and maintenance for the SGWA Governate only. As it does not have the capacity to perform all kinds of repairs, some are done at Al-Fannosh. In fact, Al-Fannosh provides most repair and maintenance services for the JVA since it is better equipped and nearer to other JVA directorates and sites. The SGWA workshop performs jobs such as the following:

- Maintenance and repair of heavy machinery, trucks, and small vehicles;
- Maintenance and repair of water pumps;
- Repair and maintenance of communication equipment;
- General repairs such as carpentry and painting; and
- Assembly of small items such as pipes, doors and water tanks.

Vouchers are prepared when receiving or issuing a vehicle for maintenance. The workshops maintain a file for each vehicle that includes a copy of the vehicle license, the issue voucher, and the driver's (custodian's) name. Maintenance costs and fuel consumption are reported monthly by each division and are filed in the vehicle file.

Each vehicle has a book which records daily trips, mileage, fuel and oil consumption, and maintenance expenses. The transportation section at each division collects and replaces these books on a monthly basis and files a report for each vehicle that states monthly cost based on the information in the books.

CHAPTER 2 INVENTORY COMPUTER SYSTEM MAIN FUNCTIONS

As mentioned previously, a computerized inventory system has been developed to both control and link the stores at Al-Fannosh. The system does the following:

- Maintains codes
- Maintains item information, characteristics and balance on hand
- Maintains purchase orders and donations
- Controls receipts and issue vouchers
- Generates reports of different types

1. Maintaining Codes

1.1 Type Code Data Entry Form for Items



Each item is assigned a type and group; each type must have a unique code. This information is stored in the **ITEM_TYPE_M** table.

| Name | Data Type | Null |
|-----------|--------------|------|
| ITEM_TYPE | VARCHAR2(20) | NOT |
| ITEM_DESC | VARCHAR2(60) | |

Items in the central workshop stores are classified into types according to vehicle model and manufacturer such as:

| Type Code | Type Description |
|-----------|------------------|
| 1 | NISSAN PATROL |
| 2 | ISUZU |

1.2 Group Code Data Entry Form for Items



Each item is assigned a type and group; each group must have a unique code. This information is stored in the <code>ITEM_GROUP_M</code> table.

| Name | Data Type | Null |
|------------|--------------|------|
| ITEM_TYPE | VARCHAR2(20) | |
| ITEM_GROUP | NUMBER(20) | |
| GROUP_NAME | VARCHAR2(60) | |

Items are classified into groups by type, such as:

| Type Code | Type Description | Group Code | Group Description |
|-----------|------------------|------------|--------------------------|
| 1 | NISSAN PATROL | 1 | NC 84 ED 33 EE |
| 1 | NISSAN PATROL | 2 | NC 84 ED 33 EN |
| 1 | NISSAN PATROL | 3 | NC 84 ED 33 B |
| 2 | ISUZU | 1 | IS 82 TRUBER ST |
| 2 | ISUZU | 2 | IS 82 TRUBER EX |

1.3 Store Code Data Entry Form



Store information such as store code, description and location is entered in the ${\bf STORE_M}$ table.

| Name | Data Type | Null |
|----------------|--------------|------|
| STORE_CODE | VARCHAR2(20) | NOT |
| STORE_NAME | VARCHAR2(60) | |
| STORE_LOCATION | VARCHAR2(60) | |

The spare parts and general items stores at Al-Fannoush are stored in the table as:

| Store Code | Store Description | Location |
|------------|-------------------|----------|
| 1 | Spare parts | Fannosh |
| 2 | General store | Fannosh |

1.4 Supplier Information Data Entry Form



Supplier information such as code, name, address, telephone and country are stored in the **SUPPLIER_M** table. Each supplier must have a unique code.

| Name | Data Type | Null |
|------------------|--------------|------|
| SUPPLIER_CODE | VARCHAR2(20) | NOT |
| SUPPLIER_NAME | VARCHAR2(60) | |
| SUPPLIER_ADD | VARCHAR2(60) | |
| SUPPLIER_TEL | VARCHAR2(20) | |
| SUPPLIER_COUNTRY | VARCHAR2(30) | |

1.5 Type Code Data Entry for Expired Items



An item must have a reason for expiration. The reasons are classified into types, and each type must have a unique code. The information is stored in the **EXP_ITEM_M** table.

| Name | Data Type | Null |
|----------|--------------|------|
| EXP_CODE | VARCHAR2(20) | NOT |
| EXP DESC | VARCHAR2(60) | |

2. Maintaining Item Information and Balance On Hand

2.1 Item Information and Characteristics Data Entry Form



Item information and characteristics such as manufacturer's number, related subsidiary items, and minimum and maximum stock levels are entered on this form. Spare parts and items in the general store are coded and stored in the **STOCK_ITEM_CHAR** table. This table maintains information as follows:

| Name | Data Type | Null |
|----------------------|--------------|------|
| STOCK_ITEM_TYPE | NUMBER(3) | |
| STOCK_ITEM_GROUP | VARCHAR2(3) | |
| STOCK_ITEM_NO | NUMBER(5) | |
| STOCK_ITEM_MAKE | VARCHAR2(20) | |
| STOCK_ITEM_DESC | VARCHAR2(60) | |
| MANUFACTURE_PART_NO | VARCHAR2(20) | |
| REPLACED_BY_PART_NO | VARCHAR2(20) | |
| REPLACED_FOR_PART_NO | VARCHAR2(20) | |
| STOCK_ITEM_UNIT | VARCHAR2(20) | |
| STOCK_ITEM_PRICE | NUMBER(8,3) | |
| MIN_STOCK_LEVEL | NUMBER(5) | |
| MAX_STOCK_LEVEL | NUMBER(5) | |
| STOCK_LEAD_TIME | NUMBER(3) | |
| ITEM BUFFER STOCK | NUMBER(4) | |

| Name | Data Type | Null |
|-----------------|-----------|------|
| ITEM_SCRAP_FLAG | NUMBER(1) | |

Each item in the store has an automatically generated number related to item type and group such as:

| Item number | Type code | Group code | Item description |
|-------------|-----------|------------|-------------------|
| 1 | 1 | 1 | AUTOMATIC STARTER |
| 2 | 1 | 1 | LOCK VALVE |
| 1 | 1 | 2 | PIPE EXHAUST |
| 1 | 2 | 1 | REGULATOR |
| 2 | 2 | 1 | DISTRIBUTOR |
| 1 | 2 | 2 | BEARING |

2.2 Item Information and Balance On Hand Data Entry Form



The **STOCK_ITEM_BALANCE** table records items by store, relevant codes, balance on hand, location in the store and last date of issue or receipt as follows:

| Name | Data Type | Null |
|------------------|--------------|------|
| STORE_CODE | NUMBER(2) | NOT |
| STOCK_ITEM_TYPE | NUMBER(4) | NOT |
| STOCK_ITEM_GROUP | VARCHAR2(3) | |
| STOCK_ITEM_NO | VARCHAR2(20) | NOT |
| ITEM_SHELF_NO | VARCHAR2(5) | |
| ITEM_BALANCE | NUMBER(5) | NOT |
| LAST_ISSUE | DATE | |
| LAST_RECEIPT | DATE | |

3. Maintaining Purchase Orders and Donations

3.1 Supply Request Data Entry Form



Filling out a "supply request form" is the first step in issuing supplies from stores. If the items are available, the requesting department receives the supplies via a "supply issue voucher." If the requested items are not available, the storekeeper signs the request and returns it to the requesting department. This data entry form deals with master /detail tables composed of **DON_MAS** and **DON_DET**. The following description is of the **DON_MAS** table.

| Name | Data Type | Null |
|------------|--------------|------|
| PUR_R_NO | VARCHAR2(20) | |
| R_DATE | DATE | |
| R_TYPE | VARCHAR2(30) | |
| AMM_NO | VARCHAR2(20) | |
| AMM_DATE | DATE | |
| USE_RES | VARCHAR2(60) | |
| VEHICLE_NO | NUMBER(6) | |

Items listed in the supply request form are stored in the **DON_DET** table.

| Name | Data Type | Null |
|---------------------|--------------|------|
| PUR_R_NO | VARCHAR2(20) | |
| STOCK_ITEM_TYPE | VARCHAR2(20) | |
| MANUFACTURE_PART_NO | VARCHAR2(20) | |
| QTY | NUMBER(12,3) | |
| CAN_SIGN | NUMBER(1) | |
| VEHICLE_NO | NUMBER(6) | |
| AMM_NO | VARCHAR2(20) | |

3.2 Purchase Order Data Entry Form



This is a master / detail form composed of **PURCHASE_MAS** and **PURCHASE_DET** tables. The information on the purchase order is stored in the **PURCHASE_MAS** table as follows:

| Name | Data Type | Null |
|----------|--------------|------|
| PUR_O_NO | VARCHAR2(20) | NOT |
| O_DATE | DATE | |
| AMM_NO | VARCHAR2(20) | |
| AMM_DATE | DATE | |
| PUR_R_NO | VARCHAR2(20) | NOT |
| TEN_NO | VARCHAR2(20) | |
| PUR_WAY | NUMBER(1) | |

Purchased items related to a purchase order are stored in the **PURCHASE_DET** table.

| Name | Data Type | Null |
|---------------------|--------------|------|
| PUR_O_NO | VARCHAR2(20) | |
| PUR_R_NO | VARCHAR2(20) | |
| STOCK_ITEM_TYPE | VARCHAR2(20) | |
| MANUFACTURE_PART_NO | VARCHAR2(20) | |
| SUPPLIER_CODE | VARCHAR2(20) | |
| P_QTY | NUMBER(12,3) | |
| JOR_PRICE | NUMBER(12,3) | |

4. Control of Receipt and Issue Vouchers

4.1 Receipt Voucher Data Entry Form



The storekeeper has the authority to receive supplies with a value of less than JD 500. If the value is above JD 500, a receiving committee receives the supplies and prepares a "supply receipt note." The storekeeper receives items in the following three ways:

- With a supply receipt note;
- From other JVA stores;
- From divisions returning supplies regardless of their value.

Receipts are tracked on a master / detail data entry form composed of **MATERIAL_REC_M** and **MATERIAL_REC_D** tables. From this form the storekeeper prepares a receipt voucher for the items. The information on the receipt voucher is stored in the **MATERIAL_REC_M** table.

| Name | Data Type | Null |
|----------------------|--------------|------|
| RECEIPT_VOUCHER_NO | VARCHAR2(7) | |
| RECEIPT_VOUCHER_DATE | DATE | |
| VOUCHER_TYPE | NUMBER(1) | |
| INVOICE_NO | NUMBER(6) | |
| INVOICE_DATE | DATE | |
| PUR_REQ_NO | VARCHAR2(20) | |
| SUPPLIER_NO | NUMBER(6) | |

The information on items received is stored in the MATERIAL REC D table.

| Name | Data Type | Null |
|---------------------|--------------|------|
| RECEIPT_VOUCHER_NO | VARCHAR2(7) | |
| STORE_CODE | NUMBER(2) | |
| STOCK_ITEM_TYPE | VARCHAR2(20) | |
| MANUFACTURE_PART_NO | VARCHAR2(20) | |

| Name | Data Type | Null |
|-------------------|--------------|------|
| QUANTITY_RECEIVED | NUMBER(4) | |
| ITEM_PRICE | NUMBER(12,3) | |
| ITEM_SHELF_NO | NUMBER(2) | |

4.2 Issue Voucher Data Entry Form



As mentioned previously, when the storekeeper receives a supply request from a department, he checks to see if the items are available. If they are, the storekeeper prepares a supply issue voucher. These are recorded on a master / detail form composed of MATERIAL_REQ_M and MATERIAL_REQ_D tables. Information on the issue voucher is stored in the MATERIAL_REQ_M table as follows:

| Name | Data Type | Null |
|--------------------|--------------|------|
| ISSUE_VOUCHER_NO | VARCHAR2(7) | |
| ISSUE_VOUCHER_DATE | DATE | |
| VOUCHER_TYPE | NUMBER(1) | |
| REQUISITES_NO | NUMBER(7) | |
| REQUISITES_DATE | DATE | |
| EMPLOYEE_NO | NUMBER(5) | |
| PURPOSE | VARCHAR2(40) | |
| VEHICLE_NO | NUMBER(6) | |
| JOB_CARD_NO | NUMBER(6) | |

Items issued that are related to the issue voucher are stored in the **MATERIAL_REQ_D** table.

| Name | Data Type | Null |
|---------------------|--------------|------|
| ISSUE_VOUCHER_NO | VARCHAR2(7) | |
| STORE_NO | NUMBER(2) | |
| ITEM_TYPE | NUMBER(3) | |
| MANUFACTURE_PART_NO | VARCHAR2(20) | |

| QUANTITY_RECEIVED | NUMBER(4) | |
|-------------------|-------------|--|
| ITEM_PRICE | NUMBER(6,3) | |
| ITEM_SHELF_NO | NUMBER(2) | |
| USE_FLAG | VARCHAR2(1) | |

5. Reports

The following reports are currently generated by the system. (A printout of all of them is in Annex A.) For reference purposes only we have labeled each as an Inventory Computer System-Report and have numbered them sequentially.

5.1 Supply Request (ICS-R1)

The report lists all supply request forms and all items related to each form during the designated period. The information displayed is the following:

- Header: request number, request date, order type, Amman number, Amman date and usage;
- Details: item type, type description, parts number, item description, unit and quantity; and
- Footer: total count of items for each request.

5.2 Purchase Orders (ICS-R2)

This report lists all purchase orders and items related to each order in the designated period. The following information is displayed.

- Header: purchase order, purchase date, order type, Amman number, Amman date, supply request number, bid number (if one exists);
- Details: item type, type description, part number, item description, unit, supplier code, supplier name, quantity purchased, unit price and total price; and
- Footer: total count of items per order, grand total price per order.

5.3 Receipt Vouchers (ICS-R3)

The information on the vouchers and on items entered into stores including units and quantity in the designated period is listed as follows:

- Header: receipt voucher, receipt type, voucher date, supplier invoice number, invoice date, purchase order number, supplier code and name;
- Details: store number, item type, part number, item description, unit, quantity, unit price, total price and shelf number; and
- Footer: grand total per receipt voucher.

5.4 Issue Vouchers (ICS-R4)

Issue vouchers and items related to them in the designated period are listed as follows in this report:

- Header: issue voucher, voucher date, voucher type, supply request number, custodian/employee code and name, job card number, vehicle number and usage;
- Details: store number, item type, part number, item description, quantity, unit price, total price and shelf number; and
- Footer: grand total per issue voucher.

5.5 Items Received (ICS-R5)

All items and vouchers received within the period are sorted according to voucher date as follows:

- · Header: voucher date;
- Details: store number, item type, parts number, item description and quantity; and
- Footer: a chart containing quantity received versus item description.

5.6 Items Issued (ICS-R6)

All items and vouchers issued within period are sorted according to voucher date as follows:

- Header: voucher date;
- Details: store number, item type, part number, item description and quantity; and
- Footer: a chart containing quantity issued versus item description.

5.7 Items Issued According to Type (ICS-R7)

This report lists all vouchers issued for specific items within the period as follows:

- Header: issue voucher date, item type, type description, part number, item description; and
- Details: voucher type, issue voucher number, and quantity issued.

5.8 Items Received According to Type (ICS-R8)

All receipt vouchers for specific items received within the period are listed as follows:

- Header: receipt voucher date, item type, type description, part number, item description; and
- Details: receipt voucher number and quantity received.

CHAPTER 3 INVENTORY FUNCTIONS AND RELATED DATABASE

Table 3.1 lists the system functions and programs.

Table 3.1 Inventory System Functions

| Function Description | Program Name |
|--|---------------------|
| Item type codes | ITEM_TYPE_M |
| Item group codes | ITEM_GROUP_M |
| Store codes | STORE_M |
| Supplier information | SUPPLIER_M |
| Expired item type codes | EXP_ITEM_M |
| Item information and characteristics | STORE_ITEM_CHAR |
| Item in store information and balances | STOCK_ITEM_BALANCES |
| Supply request forms | DONATION |
| Purchase orders | PUR |
| Receipt vouchers | MATERIAL_RECEIPT |
| Issue vouchers | MATERIAL_REQUESTION |

Table 3.2 summarizes the information contained in the system.

Table 3.2

Data Description in the Computerized Inventory System

| Program Name | Basic Table(s) |
|---------------------|--------------------------------|
| ITEM_TYPE_M | ITEM_TYPE_M |
| ITEM_GROUP_M | ITEM_GROUP_M |
| STORE_M | STORE_M |
| SUPPLIER_M | SUPPLIER_M |
| EXP_ITEM_M | EXP_ITEM_M |
| STORE_ITEM_CHAR | STORE_ITEM_CHAR |
| STOCK_ITEM_BALANCES | STOCK_ITEM_BALANCES |
| DONATION | DON_MAS, DON_DET |
| PUR | PURCHASE_MAS, PURCHASE_DET |
| MATERIAL_RECEIPT | MATERIAL_REC_M, MATERIAL_REC_D |
| MATERIAL_REQUESTION | MATERIAL_REQ_M, MATERIAL_REQ_D |

Table 3.3 summarizes reports generated by the system.

Table 3.3
Reports Generated by the Computerized Inventory System

| Report Description | Report Name |
|----------------------------------|-----------------------|
| Request for purchasing order | REP_DONATION_MON |
| Purchase orders | REP_PUR |
| Receipt vouchers | REP_MATERIAL_RECEIPT |
| Issue vouchers | REQUESTED |
| Items received | REP_MATERIAL_IN |
| Items issued | REP_MATERIAL_OUT |
| Items issued according to type | REP_MATERIAL_OUT_ITEM |
| Items received according to type | REP_MATERIAL_IN_ITEM |

Figure 3.1 below describes how data flows in the system.

Figure 3.1 Inventory System Data Flow



CHAPTER 4 WORKSHOP COMPUTER SYSTEM MAIN FUNCTIONS

The workshop computer system does the following:

- Maintains codes
- Stores vehicle information
- Stores job cards and requests for repairs
- Maintains a costing module
- Generates various reports

1. Maintaining Codes

The JVA is organized into seven administrative units called governates, each of which is divided into various directorates. Each directorate is divided into departments, and each department has sections.

1.1 Directorate Codes Data Entry Form



Each directorate must have a unique code. The **DIRECTORATE_CODE_TABLE** holds information about the directorates as follows:

| Name | Data Type | Null |
|----------------------|--------------|------|
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | NOT |
| JVA_DIRECTORATE_NAME | VARCHAR2(40) | NOT |

Below is an example of a directorate information table.

| Code | Directorate Name |
|------|------------------|
| Α | Administration |
| В | Karameh Dam |
| 1 | Garage |
| 2 | Oil |

1.2 Department Code Data Entry Form



Each department must have a unique code. The **DEPARTMENT_CODE_TABLE** records information as follows:

| Name | Data Type | Null |
|----------------------|--------------|------|
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | NOT |
| DEPARTMENT_CODE | NUMBER(2) | NOT |
| DEPARTMENT_NAME | VARCHAR2(40) | NOT |

For example:

| Code | Directorate Name | Dep. Code | Department Description |
|------|-------------------------|-----------|------------------------|
| Α | Administration | 1 | Administration |
| В | Karameh Dam | 1 | Karameh Dam |
| Н | Workshop | 5 | Workshops and Stores |

1.3 Section Code Data Entry Form



Section information is entered in the **SECTION_CODE_TABLE** as follows:

| Name | Data Type | Null |
|----------------------|--------------|------|
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | NOT |
| DEPARTMENT_CODE | NUMBER(2) | NOT |
| SECTION_CODE | NUMBER(2) | NOT |
| SECTION_NAME | VARCHAR2(40) | NOT |
| SECTION_TYPE | NUMBER(1) | |

1.4 Repair Code Data Entry Form



Each repair that the workshop can do must have a unique code. This form maintains repair information and stores data in the **REPAIR_CODE_TABLE** as follows:

| Name | Data Type | Null |
|--------------------|--------------|------|
| REPAIR_CODE | NUMBER(10) | NOT |
| REPAIR_DESCRIPTION | VARCHAR2(40) | NOT |
| STD_WORKING_HRS | NUMBER(4,2) | NOT |
| STD_PRICE | NUMBER(6,3) | NOT |
| SECTION_CODE | NUMBER(2) | |

1.5 Fuel Type Code Data Entry Form



This form maintains all kinds of fuel types and fuel type information in the **FUEL_TYPE_CODE_TABLE** as follows:

| Name | Data Type | Null |
|-----------------|--------------|------|
| FUEL_TYPE_CODE | NUMBER(1) | NOT |
| FUEL_TYPE_NAME | VARCHAR2(40) | NOT |
| FUEL_UNIT | VARCHAR2(4) | NOT |
| FUEL_UNIT_PRICE | NUMBER(5,3) | NOT |

1.6 Oil Grade Code Data Entry Form



This form maintains all kinds of oil grades and stores oil grade information in the **OIL_ GRADE_CODE_TABLE** as follows:

| Name | Data Type | Null |
|----------------|--------------|------|
| OIL_GRADE_CODE | NUMBER(1) | NOT |
| OIL_GRADE_NAME | VARCHAR2(40) | NOT |
| OIL_UNIT | VARCHAR2(4) | NOT |
| OIL_UNIT_PRICE | NUMBER(4,2) | NOT |

1.7 Lubricant Grade Code Form



This form maintains all types of lubricant grades and stores information about lubricants in the **LUBRICANT_GRADE_CODE_TABLE** as follows:

| Name | Data Type | Null |
|----------------------|--------------|------|
| LUBRICANT_GRADE_CODE | NUMBER(1) | NOT |
| LUBRICANT_GRADE_NAME | VARCHAR2(40) | NOT |
| LUBRICANT_UNIT | VARCHAR2(4) | NOT |
| LUBRICANT_UNIT_PRICE | NUMBER(4,2) | NOT |

1.8 General Characteristics Form



This form maintains general characteristics of heavy machinery and other equipment owned by the JVA and stores information in the **PLANT_CHAR** table as follows.

| Name | Data Type | Null |
|----------------------|--------------|------|
| PLANT_NO | NUMBER(6) | |
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | |
| PLANT_REG_NO | VARCHAR2(40) | |
| ORDER_NO | NUMBER(7) | |
| ORDER_DATE_D | NUMBER(2) | |
| ORDER_DATE_M | NUMBER(2) | |
| ORDER_DATE_Y | NUMBER(4) | |
| ORDER_FROM | VARCHAR2(40) | |
| PLANT_STATUS | NUMBER(1) | |
| DELIVERY_DATE_D | NUMBER(2) | |
| DELIVERY_DATE_M | NUMBER(2) | |
| DELIVERY_DATE_Y | NUMBER(4) | |
| COMMISSION_DATE_D | NUMBER(2) | |
| COMMISSION_DATE_M | NUMBER(2) | |
| COMMISSION_DATE_Y | NUMBER(4) | |
| PLANT_LIFE | NUMBER(2) | |
| PLANT_MAKE | VARCHAR2(40) | |
| PLANT_MODEL | VARCHAR2(40) | |
| PLANT_CHASSIS_NO | VARCHAR2(40) | |
| PLANT_TYPE | VARCHAR2(40) | |
| PLANT_MAKE_YEAR | NUMBER(4) | |

| Name | Data Type | Null |
|---------------------|--------------|------|
| PLANT_PRICE | NUMBER(7) | |
| PLANT_WEIGHT | NUMBER(4) | |
| FRONT_TYRE_SIZE | VARCHAR2(10) | |
| FRONT_TYRE_PLY | NUMBER(1) | |
| FRONT_TYRE_PRESSURE | NUMBER(2) | |
| REAR_TYRE_SIZE | VARCHAR2(10) | |
| REAR_TYRE_PLY | NUMBER(1) | |
| REAR_TYRE_PRESSURE | NUMBER(2) | |

1.9 Engine Characteristics Data Entry Form



This form tracks engines and their characteristics in the **PLANT_ENGINE_CHAR** table as follows.

| Name | Data Type | Null |
|----------------------|--------------|------|
| PLANT_NO | NUMBER(6) | |
| ENG_MAKE | VARCHAR2(40) | |
| ENG_FUEL_TYPE | NUMBER(1) | |
| ENG_COOLING_SYS | VARCHAR2(40) | |
| ENG_SERIAL_NO | VARCHAR2(40) | |
| ENG_CYLINDER_NO | NUMBER(2) | |
| ENG_PUMP_CAPP | NUMBER(3) | |
| ENG_FUEL_CAPP | NUMBER(5) | |
| ENG_FUEL_CONSUMPTION | NUMBER(5) | |
| ENG_OIL_GRADE | NUMBER(2) | |
| ENG_LUB_GRADE | NUMBER(2) | |
| ENG_BELT_SIZE | NUMBER(3) | |

1.10 Starter Characteristics Data Entry Form



This form maintains engine starter types and stores this information in the **PLANT_STARTER_CHAR** table as follows:

| Name | Data Type | Null |
|--------------------|--------------|------|
| PLANT_NO | NUMBER(6) | |
| ENG_STARTER_TYPE | VARCHAR2(40) | |
| ENG_STARTER_SER_NO | VARCHAR2(40) | |

1.11 Battery Characteristics Data Entry Form



For communication and general repair purposes, information about batteries used by the JVA can be entered onto this form and stored in the **PLANT_BATTERY_CHAR** table.

| Name | Data Type | Null |
|--------------|--------------|------|
| PLANT_NO | NUMBER(6) | |
| BATTERY_TYPE | VARCHAR2(40) | |

| Name | Data Type | Null |
|-----------------|-----------|------|
| BATTERY_VOLTAGE | NUMBER(2) | |
| BATTERY_LENGTH | NUMBER(3) | |
| BATTERY_WIDTH | NUMBER(2) | |
| BATTERY_HEIGHT | NUMBER(2) | |

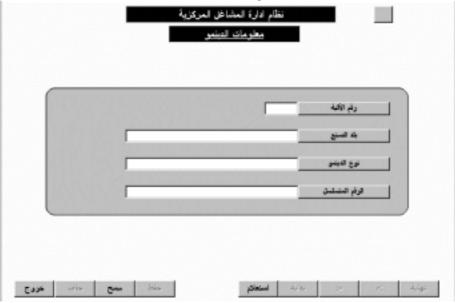
1.12 Compressor Characteristics Data Entry Form



This form maintains information about engine compressors and holds data in the **PLANT_COMPRESSOR_CHAR** table as follows:

| Name | Data Type | Null |
|---------------------|--------------|------|
| PLANT_NO | NUMBER(6) | |
| ENG_COMPRESSOR_MAKE | VARCHAR2(40) | |
| ENG_COMPRESSOR_TYPE | VARCHAR2(40) | |
| ENG_COMPRESSOR_NO | VARCHAR2(40) | |

1.13 Alternator Characteristics Data Entry Form



This form tracks all kinds of alternator types and stores information in the **PLANT_ALTERNATOR_CHAR** table as follows:

| Name | Data Type | Null |
|-----------------|--------------|------|
| PLANT_NO | NUMBER(6) | |
| ALTERNATOR_MAKE | VARCHAR2(40) | |
| ALTERNATOR_TYPE | VARCHAR2(40) | |
| ALTERNATOR_NO | VARCHAR2(40) | |

1.14 Transmission Characteristics Data Entry Form



The **PLANT_TRANSMISSION_CHAR** table is as follows:

| Name | Data Type | Null |
|----------|-----------|------|
| PLANT_NO | NUMBER(6) | |

| Name | Data Type | Null |
|-----------------|--------------|------|
| TRANS_MAKE | VARCHAR2(40) | |
| TRANS_TYPE | VARCHAR2(40) | |
| TRANS_SERIAL_NO | VARCHAR2(40) | |
| TRANS_PUMP_CAPP | NUMBER(5) | |
| TRANS_LUB_GRADE | NUMBER(1) | |

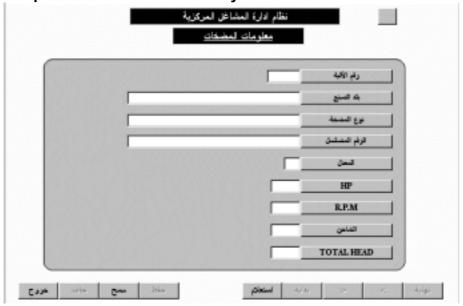
1.15 Generator Characteristics Data Entry Form



Electrical generator information such as type, serial number, rating, HZ and other data from the manufacturer is stored in the **PLANT_GENERATOR_CHAR** table.

| Name | Data Type | Null |
|---------------------|--------------|------|
| PLANT_NO | NUMBER(6) | |
| GENERATOR_MAKE | VARCHAR2(40) | |
| GENERATOR_TYPE | VARCHAR2(40) | |
| GENERATOR_SERIAL_NO | VARCHAR2(40) | |
| GENERATOR_RATING | NUMBER(2) | |
| GENERATOR_RPM | NUMBER(5) | |
| GENERATOR_HZ | NUMBER(4) | |

1.16 Pump Characteristics Data Entry Form



The type, serial number, rating and other information from the manufacturer is stored in the **PLANT_PUMP_CHAR** table as follows.

| Name | Data Type | Null |
|-----------------|--------------|------|
| PLANT_NO | NUMBER(6) | |
| PUMP_MAKE | VARCHAR2(40) | |
| PUMP_TYPE | VARCHAR2(40) | |
| PUMP_SERIAL_NO | VARCHAR2(40) | |
| PUMP_RATING | NUMBER(2) | |
| PUMP_DISCHARGE | NUMBER(5) | |
| PUMP_HP | NUMBER(5) | |
| PUMP_TOTAL_HEAD | NUMBER(5) | |
| PUMP_RPM | NUMBER(5) | |

1.17 Employee Information Form



This form is for employees at the Al-Fannosh workshops and is useful for job costing reports. It is stored in the **EMPLOYEE_CHAR** table.

| Name | Data Type | Null |
|----------------------|--------------|------|
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | NOT |
| DEPARTMENT_CODE | NUMBER(2) | NOT |
| SECTION_CODE | NUMBER(2) | NOT |
| EMPLOYEE_NO | NUMBER(4) | NOT |
| EMPLOYEE_NAME | VARCHAR2(40) | NOT |
| MONTHLY_WAGES | NUMBER(7,3) | NOT |
| JOB_TYPE | NUMBER(1) | NOT |
| LAST_UPDATED | DATE | |
| OFFICIAL_HOURS | NUMBER(4) | |

1.18 Fixed Asset Information Data Entry Form



Assets at Al-Fannosh are entered and stored in the **ASSET_CHAR** table as follows:

| Name | Data Type | Null |
|--------------------|--------------|------|
| ASSET_CODE | NUMBER(4) | NOT |
| ASSET_DESCRIPTION | VARCHAR2(40) | NOT |
| DEPARTMENT_CODE | NUMBER(2) | NOT |
| SECTION_CODE | NUMBER(2) | NOT |
| ASSET_TYPE | NUMBER(1) | NOT |
| ASSET_VALUE | NUMBER(7,3) | NOT |
| ASSET_LOCATION | VARCHAR2(20) | |
| ACQUISITION_DATE_D | NUMBER(2) | NOT |
| ACQUISITION_DATE_M | NUMBER(2) | NOT |
| ACQUISITION_DATE_Y | NUMBER(4) | NOT |
| DEPRECIATE_FLAG | NUMBER(1) | NOT |
| DEPRECIATE_DATE_D | NUMBER(2) | NOT |
| DEPRECIATE_DATE_M | NUMBER(2) | NOT |

| Name | Data Type | Null |
|-------------------|-----------|------|
| DEPRECIATE_DATE_Y | NUMBER(4) | NOT |
| ASSET_LIFE | NUMBER(2) | NOT |

2. Maintaining Vehicle Information

2.1 Vehicle Characteristics Data Entry Form

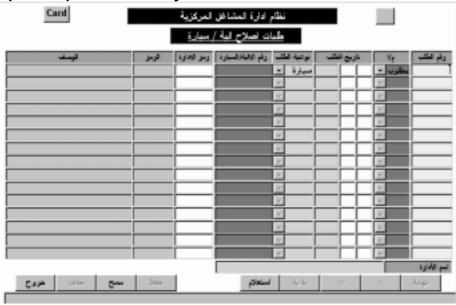


Information about small vehicles and trucks including model, year, engine number, chassis number, vehicle value and purchase date is recorded and updated on this form. The **VEHICLE_CHAR** table maintains the information as follows:

| Name | Data Type | Null |
|----------------------|--------------|------|
| VEHICLE_NO | NUMBER(6) | NOT |
| VEHICLE_MAKE | VARCHAR2(40) | NOT |
| VEHICLE_MODEL | VARCHAR2(40) | NOT |
| VEHICLE_MAKE_YEAR | NUMBER(4) | NOT |
| CHASSIS_NO | VARCHAR2(20) | NOT |
| ENGINE_NO | VARCHAR2(20) | NOT |
| VEHICLE_VALUE | NUMBER(5) | NOT |
| REGISTRATION_VALUE | NUMBER(5) | NOT |
| DELIVERY_DATE_D | NUMBER(2) | NOT |
| DELIVERY_DATE_M | NUMBER(2) | NOT |
| DELIVERY_DATE_Y | NUMBER(4) | NOT |
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | NOT |
| VEHICLE_COLOUR | VARCHAR2(15) | |
| LUBRICANT_GRADE | NUMBER(2) | |
| OIL_GRADE | NUMBER(2) | |
| FUEL_TYPE | NUMBER(1) | |
| ENGINE_CAPACITY | NUMBER(4) | |
| NO_OF_PASSENGERS | NUMBER(2) | |
| MILEAGE_START | NUMBER(6) | |

3. Maintaining Job Cards and Vehicle Repairs

3.1 Repair Request Data Entry Form



The directorate fills out a "request for repairs" form and sends it to the workshop. This information is stored in the **CW_REPAIR_REQUESTS** table as follows:

| Name | Data Type | Null |
|----------------------|-------------|------|
| REPAIR_REQUEST_NO | NUMBER(6) | NOT |
| REPAIR_REQUEST_D | NUMBER(2) | NOT |
| REPAIR_REQUEST_M | NUMBER(2) | NOT |
| REPAIR_REQUEST_Y | NUMBER(4) | NOT |
| SUBJECT_IDENT | NUMBER(1) | NOT |
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | |
| SUBJECT_NO | NUMBER(6) | |
| REPAIR_CODE | NUMBER(10) | NOT |
| REPAIR_TYPE | NUMBER(1) | |

When workshop employees receive a request for repairs, they assign it a job card. The card can be accessed on the computer from this form by pressing the "CARD" button. This is discussed in more detail in the "Job Card Data Entry Form".

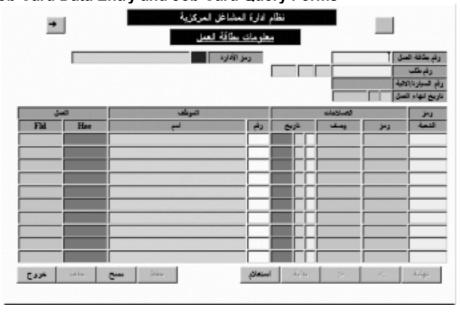
3.2 Request for Specialized Repairs Data Entry Form



Such repairs are recorded and updated in the **SPECIALISED_REPAIR_REQUESTS** table as follows:

| Name | Data Type | Null |
|----------------------|--------------|------|
| REPAIR_REQUEST_NO | NUMBER(5) | NOT |
| REPAIR_REQUEST_D | NUMBER(2) | NOT |
| REPAIR_REQUEST_M | NUMBER(2) | NOT |
| REPAIR_REQUEST_Y | NUMBER(4) | NOT |
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | |
| REPAIR_SERIAL_NO | NUMBER(4) | |
| REPAIR_DESCRIPTION | VARCHAR2(40) | |
| REPAIR_TYPE | NUMBER(1) | |
| REPAIR_SECTION_CODE | NUMBER(2) | |

3.3 Job Card Data Entry and Job Card Query Forms



Information on the cards including the starting and ending dates of the work is stored in **CW_JOB_CARDS** table as follows. Other work on a vehicle (e.g., changing oil) and any materials issued for repairs for that vehicle are recorded in the vehicle book and can be accessed by calling up the CW_JOB_CARDS_OIL form.

| Name | Data Type | Null |
|----------------------|-------------|------|
| JOB_CARD_NO | NUMBER(6) | NOT |
| REPAIR_REQUEST_NO | NUMBER(6) | NOT |
| SUBJECT_NO | NUMBER(6) | |
| REPAIR_SECTION_CODE | NUMBER(2) | NOT |
| REPAIR_CODE | NUMBER(10) | NOT |
| JOB_CARD_D | NUMBER(2) | NOT |
| JOB_CARD_M | NUMBER(2) | NOT |
| JOB_CARD_Y | NUMBER(4) | NOT |
| JOB_END_D | NUMBER(2) | NOT |
| JOB_END_M | NUMBER(2) | TON |
| JOB_END_Y | NUMBER(4) | NOT |
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | |
| EMPLOYEE_NO | NUMBER(4) | |
| INHOUSE_SERVICE_HRS | NUMBER(2) | |
| FIELD_SERVICE_HRS | NUMBER(2) | |

Information on lubrication and oil changes for a vehicle is stored in the **JOB_CARD_ OIL_LUBS** table as follows:

| Name | Data Type | Null |
|----------------------|-------------|------|
| JOB_CARD_NO | NUMBER(7) | |
| SUBJECT_NO | NUMBER(6) | |
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | |
| JOB_END_D | NUMBER(2) | |
| JOB_END_M | NUMBER(2) | |
| JOB_END_Y | NUMBER(4) | |
| LUBRICANT_GRADE | NUMBER(2) | |
| LUBRICANT_QTY | NUMBER(6,3) | |
| LUBRICANT_PRICE | NUMBER(6,3) | |
| OIL_GRADE | NUMBER(2) | |
| OIL_QTY | NUMBER(6,3) | |
| OIL_PRICE | NUMBER(6,3) | |
| MILEAGE | NUMBER(6) | |

Information on materials issued to repair a vehicle is stored in **CW_JOB_CARD_ MATERIALS** table as follows:

| Name | Data Type | Null |
|----------------------|-------------|------|
| JOB_CARD_NO | NUMBER(7) | |
| SUBJECT_NO | NUMBER(6) | |
| REPAIR_SECTION_CODE | NUMBER(2) | |
| REPAIR_CODE | NUMBER(4) | |
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | |

| Name | Data Type | Null |
|-------------------|--------------|------|
| JOB_END_D | NUMBER(2) | |
| JOB_END_M | NUMBER(2) | |
| JOB_END_Y | NUMBER(4) | |
| STOCK_ITEM_TYPE | NUMBER(4) | |
| STOCK_ITEM_GROUP | NUMBER(3) | |
| STOCK_ITEM_NO | VARCHAR2(20) | |
| STOCK_ITEM_PRICE | NUMBER(8,3) | |
| ITEM_QTY | NUMBER(3) | |
| VOUCHER_NO | VARCHAR2(7) | |
| FLAG_USE_MATERIAL | VARCHAR2(1) | |

The following two tables are not used in the system:

CW_JOB_CARD_LUBS table

| Name | Data Type | Null |
|----------------------|-------------|------|
| JOB_CARD_NO | NUMBER(7) | NOT |
| SUBJECT_NO | NUMBER(6) | |
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | |
| JOB_END_D | NUMBER(2) | NOT |
| JOB_END_M | NUMBER(2) | NOT |
| JOB_END_Y | NUMBER(4) | NOT |
| LUBRICANT_GRADE | NUMBER(2) | |
| LUBRICANT_QTY | NUMBER(4,2) | |
| LUBRICANT_PRICE | NUMBER(6,3) | |
| MILEAGE | NUMBER(6) | |

CW_JOB_CARD_OILS table

| Name | Data Type | Null |
|----------------------|-------------|------|
| JOB_CARD_NO | NUMBER(7) | NOT |
| SUBJECT_NO | NUMBER(6) | |
| JVA_DIRECTORATE_CODE | VARCHAR2(3) | |
| JOB_END_D | NUMBER(2) | NOT |
| JOB_END_M | NUMBER(2) | NOT |
| JOB_END_Y | NUMBER(4) | NOT |
| OIL_GRADE | NUMBER(2) | |
| OIL_QTY | NUMBER(3,1) | |
| OIL_PRICE | NUMBER(6,3) | |
| MILEAGE | NUMBER(6) | |

To provide statistics on vehicles and job cards, each transaction is logged as summary information in the monthly vehicle log (MONTHLY_VEHICLE_LOG) or the monthly machinery log (MONTHLY_PLANT_LOG) and is then added to the actual monthly working hours for the section doing the repairs (MONTHLY SECTION_WORK_HRS).

4. Maintaining Cost Modules

4.1 Section Rates Data Entry Form



The user can specify the month, number of working days in that month, number of Fridays, number of holidays, number of working hours per day (in-house, field) and the overhead cost for JVA sections. The information is recorded in the **SECTION_RATES** table.

| Name | Data Type | Null |
|-------------------|-----------|------|
| REPORT_PERIOD_M | NUMBER(2) | NOT |
| REPORT_PERIOD_Y | NUMBER(4) | NOT |
| DEPARTMENT_CODE | NUMBER(1) | |
| SECTION_CODE | NUMBER(2) | |
| SECTION_OVERHEAD | NUMBER(3) | |
| INHOUSE_HOUR_RATE | NUMBER(2) | |
| FIELD HOUR RATE | NUMBER(2) | |

4.2 Annual Operating Costs for Vehicles Data Entry Form



Cost data including insurance, license fees, and depreciation are stored in the **VEHICLE_ANNUAL_ RUNNING_COSTS** table as follows:

| Name | Data Type | Null |
|---------------------|-----------|------|
| PERIOD_Y | NUMBER(4) | NOT |
| VEHICLE_NO | NUMBER(6) | NOT |
| LICENSING_DATE_D | NUMBER(2) | |
| LICENSING_DATE_M | NUMBER(2) | |
| LICENSING_DATE_Y | NUMBER(4) | |
| LICENSING_FEE | NUMBER(3) | |
| INSURANCE_VALUE | NUMBER(5) | |
| DEPRECIATION_VALUE | NUMBER(4) | |
| INTEREST_ON_CAPITAL | NUMBER(4) | |

4.3 Official Working Hours Data Entry Form



The total number of days, the number of Fridays, the number of holidays and the average daily working hours for a month are defined in the **OFFICIAL_WORK_HRS** table as follows:

| Name | Data Type | Null |
|-------------------|-------------|------|
| WORK_DATE_M | NUMBER(2) | NOT |
| WORK_DATE_Y | NUMBER(4) | NOT |
| DAYS_IN_MONTH | NUMBER(2) | |
| FRIDAYS_IN_MONTH | NUMBER(1) | |
| OFFICIAL_HOLIDAYS | NUMBER(2) | |
| DAILY_HOURS | NUMBER(4,2) | |

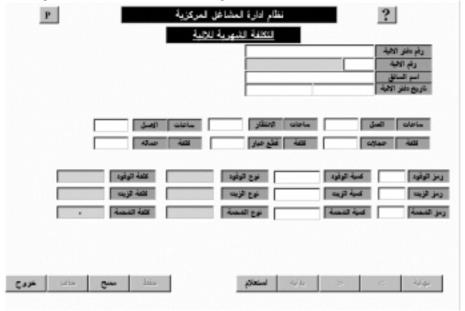
4.4 Actual Monthly Working Hours Data Entry Form



This form records both the total number of working hours and the actual number of hours worked in a month by a workshop employee in the **MONTHLY_SECTION_WORK_HRS** table as follows:

| Name | Data Type | Null |
|-------------------|-------------|------|
| WORK_DATE_M | \ \ / | NOT |
| WORK_DATE_Y | NUMBER(4) | NOT |
| DEPARTMENT_CODE | NUMBER(2) | NOT |
| SECTION_CODE | NUMBER(2) | NOT |
| EMPLOYEE_NO | NUMBER(4) | NOT |
| TOTAL_CLOCKED_HRS | NUMBER(4,1) | |
| OFFICIAL_HOURS | NUMBER(5,2) | |

4.5 Monthly Vehicle Cost Data Entry and Queries on Vehicle Costs Form



Information on mileage and the number of trips is updated monthly on the job card form. Information is stored in the **MONTHLY_VEHICLE_LOG** table as follows. When costs are incurred outside the workshop, they are recorded in the vehicle book and are added to this form.

| Name | Data Type | Null |
|------------------|--------------|------|
| LOG_DATE_M | NUMBER(2) | NOT |
| LOG_DATE_Y | NUMBER(4) | NOT |
| LOG_BOOK_NO | NUMBER(5) | |
| VEHICLE_NO | NUMBER(6) | NOT |
| DRIVER_NAME | VARCHAR2(40) | |
| NO_OF_TRIPS | NUMBER(2) | |
| MILEAGE_START | NUMBER(6) | |
| MILEAGE_END | NUMBER(6) | |
| MILEAGE_OVERFLOW | NUMBER(6) | |
| FUEL_COST | NUMBER(10,4) | |
| PARTS_COST | NUMBER(8,3) | |
| TYRES_COST | NUMBER(8,3) | |
| OIL_COST | NUMBER(6,3) | |
| LUBS_COST | NUMBER(6,3) | |
| MAINTENANCE_COST | NUMBER(6,3) | |
| FUEL_CODE | NUMBER(2) | |
| OIL_CODE | NUMBER(2) | |
| LUBS_CODE | NUMBER(2) | |
| OIL_COST_COST | NUMBER(8,3) | |
| LUBS_COST_COST | NUMBER(8,3) | |

4.6 Monthly Cost of All Vehicles Form



Monthly summary information on heavy machinery and other vehicles is recorded on this form in the **MONTHLY_PLANT_LOG** table.

| Name | Data Type | Null |
|------------------|--------------|------|
| LOG_DATE_M | NUMBER(2) | NOT |
| LOG_DATE_Y | NUMBER(4) | NOT |
| LOG_BOOK_NO | NUMBER(5) | |
| PLANT_NO | NUMBER(6) | NOT |
| DRIVER_NAME | VARCHAR2(40) | |
| TOTAL_WORK_HRS | NUMBER(3) | |
| TOTAL_WAIT_HRS | NUMBER(3) | |
| TOTAL_REPAIR_HRS | NUMBER(3) | |
| FUEL_COST | NUMBER(10,4) | |
| OIL_COST | NUMBER(6,3) | |
| LUB_COST | NUMBER(6,3) | |
| TYRES_COST | NUMBER(6,3) | |
| LABOUR_COST | NUMBER(6,3) | |
| SPARE_COST | NUMBER(6,3) | |
| FUEL_CODE | NUMBER(1) | |
| OIL_CODE | NUMBER(1) | |
| LUBS_CODE | NUMBER(1) | |
| OIL_COST_COST | NUMBER(8,3) | |
| LUB_COST_COST | NUMBER(8,3) | |

5. Reports

The following reports are currently generated by the system. (A printout of all of them is in Annex B). For reference purposes only the reports are labeled as orkshop **C**omputer **S**ystem-**R**eports and are numbered sequentially.

5.1 Actual Section Working Hours (WCS-R1)

- Header: month and year.
- Details: section description, number of employees, overhead, actual working hours, standard working hours, and productivity percentage.

5.2 Actual Directorate Working Hours (WCS-R2)

- Header: month and year.
- Details: directorate code and description, number of operations, item costs, labor cost and total costs.
- Footer: totals for all of the above.

5.3 Vehicles Currently Undergoing Repairs (WCS-R3)

The report lists all unfinished repairs in the period specified as follows:

- Header: "from" and "to" dates.
- Details: request number, request date, vehicle type, directorate description, vehicle plate number, repair description, and request type.

5.4 Vehicles Repaired (WCS-R4)

- Header: end date of repair.
- Details: vehicle plate number, vehicle type, directorate code, job card, entry date, repair code and description, and number of employee who did the work.

5.5 Monthly Section Cost (WCS-R5)

 Details: section description, number of operations, item costs, labor costs, sum of costs, actual and field working hours.

5.6 Employees' Monthly Production (WCS-R6)

The report details section overhead by month.

- Header: month, tear, directorate code, description, department code and description
- Details: section description, employee number, employee name, monthly salary, actual and official working hours.
- Footer: total monthly salaries, actual and official working hours.
- A chart is also included for monthly salaries, actual working hours, and official hours versus employees.

5.7 Employees Yearly Production (WCS-R7)

Annual section overhead is reported as follows:

- Header: year, directorate code, description, department code and description.
- Details: section description, employee number, employee name, actual annual working hours, official annual working hours, and monthly salary.
- Footer: totals for monthly salaries, actual and official working hours.

 A chart is also included for monthly salaries and actual and official working hours versus employees.

5.8 Monthly Vehicle Maintenance Costs (WCS-R8)

- Header: year, month, department code and description, vehicle type, vehicle price, vehicle plate number and model.
- Details: fuel cost, oil cost, spare parts cost, tires, labor costs, working hours, total cost.
- Footer: average cost per hour and average fuel cost per hour.

5.9 Annual Vehicle Maintenance Costs (WCS-R9)

- Header: year, department code and description, vehicle type, vehicle price, vehicle plate number and model.
- Details: month, fuel cost, oil cost, spare parts cost, tires, labor costs, working hours, total cost.
- Footer: annual cost for each vehicle and annual cost for all vehicles.

5.10 Monthly Vehicle Costs and Repairs (for all vehicles) (WCS-R10)

- Header: year and month.
- Details: driver's name, page number in the vehicle book, vehicle model, vehicle plate number, number of trips, beginning and ending odometer readings, total distance, liters of fuel, tires, oil cost, lubricant cost, labor costs, spare part costs, total cost and department description.

5.11 Vehicle Costs and Repairs by Month (WCS-R11)

- Header: year, month and vehicle plate number.
- Details: driver's name, page number in the vehicle book, vehicle model, number of trips, beginning and ending odometer readings, total distance, liters of fuel, tires, oil cost, lubricant cost, labor costs, spare part costs, total cost and department description.
- Footer: average fuel cost and maintenance value per kilometer and average fuel cost per kilometer.

CHAPTER 5 WORKSHOP COMPUTER FUNCTIONS AND RELATED DATABASE

Table 5.1 lists workshop system functions and programs.

Table 5.1 Workshop Computer System Functions

| Function Area | Program Name |
|--------------------------------------|--------------------------------|
| Directorate codes | DIRECTORATE_CODE_TABLE |
| Department codes | DEPARTMENT_CODE_TABLE |
| Section codes | SECTION_CODE_TABLE |
| Repair codes | REPAIR_CODE_TABLE |
| Fuel type codes | FUEL_TYPE_CODE_TABLE |
| Oil grade codes | OIL_GRADE_CODE_TABLE |
| Lubricant grade codes | LURICANT_GRADE_CODE_TABLE |
| General characteristics for sections | PLANT_CHAR |
| Engine characteristics | PLANT_ENGINE_CHAR |
| Starter characteristics | PLANT_STARTER_CHAR |
| Battery characteristics | PLANT_BATTERY_CHAR |
| Compressor characteristics | PLANT_COMPRESSOR_CHAR |
| Alternator characteristics | PLANT_ALTERNATOR_CHAR |
| Transmission characteristics | PLANT_TRANSMISSION_CHAR |
| Generator characteristics | PLANT_GENERATION_CHAR |
| Pump characteristics | PLANT_PUMP_CHAR |
| Employee information | EMPLOYEE_CHAR |
| Fixed Asset information | ASSET_CHAR |
| Vehicle characteristics | VEHICLE_CHAR |
| Request for vehicle repairs | CW_REPAIR_REQUESTS |
| Request for specialized repairs | SPECIALISED_REPAIR_REQUESTS |
| Job card information | CW_JOB_CARDS, CW_JOB_CARDS_OIL |
| Job card query | CW_JOB_CARDS_Q, |
| . , | CW_JOB_CARDS_OIL_Q |
| Section rates | SECTION_RATEST |
| Annual running cost for vehicles | VEHICLE_ANNUAL_RUNNING_COSTS |
| Standard official work hours | OFFICIAL_WORK_HRS |
| Actual monthly working hours | MONTHLY_SECTION_WORK_HRS |
| Monthly vehicle cost | FORM_MONTHLY_VEHICLE_LOG |
| Query on vehicle cost | MONTHLY_VEHICLE_LOG |
| Monthly cost for all vehicles | MONTHLY_PLANT_LOG |

Table 5.2 summarizes the information contained in the workshop computer system.

Table 5.2
Data Description in the Workshop Computer System

| Program Name | Basic Table(s) |
|------------------------------|-----------------------------|
| DIRECTORATE_CODE_TABLE | DIRECTORATE_CODE_TABLE |
| DEPARTMENT_CODE_TABLE | DEPARTMENT_CODE_TABLE |
| SECTION_CODE_TABLE | SECTION_CODE_TABLE |
| REPAIR_CODE_TABLE | REPAIR_CODE_TABLE |
| FUEL_TYPE_CODE_TABLE | FUEL_TYPE_CODE_TABLE |
| OIL_GRADE_CODE_TABLE | OIL_GRADE_CODE_TABLE |
| LURICANT_GRADE_CODE_TABLE | LUBRICANT_GRADE_CODE_TABLE |
| PLANT_CHAR | PLANT_CHAR |
| PLANT_ENGINE_CHAR | PLANT_ENGINE_CHAR |
| PLANT_STARTER_CHAR | PLANT_STARTER_CHAR |
| PLANT_BATTERY_CHAR | PLANT_BATTERY_CHAR |
| PLANT_COMPRESSOR_CHAR | PLANT_COMPRESSOR_CHAR |
| PLANT_ALTERNATOR_CHAR | PLANT_ALTERNATOR_CHAR |
| PLANT_TRANSMISSION_CHAR | PLANT_TRANSMISSION_CHAR |
| PLANT_GENERATION_CHAR | PLANT_GENERATOR_CHAR |
| PLANT_PUMP_CHAR | PLANT_PUMP_CHAR |
| EMPLOYEE_CHAR | EMPLOYEE_CHAR |
| ASSET_CHAR | ASSET_CHAR |
| VEHICLE_CHAR | VEHICLE_CHAR |
| CW_REPAIR_REQUESTS | CW_REPAIR_REQUESTS |
| SPECIALISED_REPAIR_REQUESTS | SPECIALISED_REPAIR_REQUESTS |
| | CW_JOB_CARDS, |
| CW_JOB_CARDS | MONTHLY_PLANT_LOG, |
| 011_00B_0/11\B0 | MONTHLY_SECTION_WORK_HRS, |
| | MONTHLY_VEHICLE_LOG |
| CW JOB CARDS OIL | JOB_CARD_OIL_LUBS, |
| | CW_JOB_CARD_MATERIALS |
| CW_JOB_CARDS_Q | CW_JOB_CARDS |
| CW JOB CARDS OIL Q | JOB_CARD_OIL_LUBS, |
| | CW_JOB_CARD_MATERIALS |
| SECTION_RATEST | SECTION_RATES |
| VEHICLE ANNUAL RUNNING COSTS | |
| OFFICIAL_WORK_HRS | OFFICIAL_WORK_HRS |
| MONTHLY_SECTION_WORK_HRS | MONTHLY SECTION_WORK_HRS |
| FORM_MONTHLY_VEHICLE_LOG | MONTHLY_VEHICLE_LOG |
| MONTHLY_VEHICLE_LOG | MONTHLY_VEHICLE_LOG |
| MONTHLY_PLANT_LOG | MONTHLY_PLANT_LOG |

Table 5.3 summarizes reports generated by the system.

Table 5.3
Reports of Workshop Computer System

| Report Description | Report Name |
|--|-----------------------------|
| Actual section working hours | REP_ANALYS_MANAGE |
| Actual directorate working hours | REP_DIRECTORATE_COST |
| Vehicles undergoing repairs | REP_CW_REPAIR_REQUESTS |
| Vehicles repaired | REP_CW_REPAIR_REQUESTS_END |
| Monthly section cost rates | REP_MONTHLY_SECTION_RATES |
| Employees' monthly production | M_EMPLOYEE_INFO |
| Employees' annual production | Y_EMPLOYEE_INFO |
| Monthly vehicle maintenance costs | MONTHLY_PLANT_CONSUMPTION |
| Annual vehicle maintenance costs | YEARLY_PLANT_CONSUMPTION |
| Monthly vehicle costs and repairs (for all vehicles) | REP_MONTHLY_VEHICLE_LOG_ALL |
| Vehicle costs and repairs by month | REP_MONTHLY_VEHICLE_LOG |

Figures 5.1, 5.2, and 5.3 describe data flow in various aspects of the workshop.

Figure 5.1
Workshop System Data Flow
Plant Information

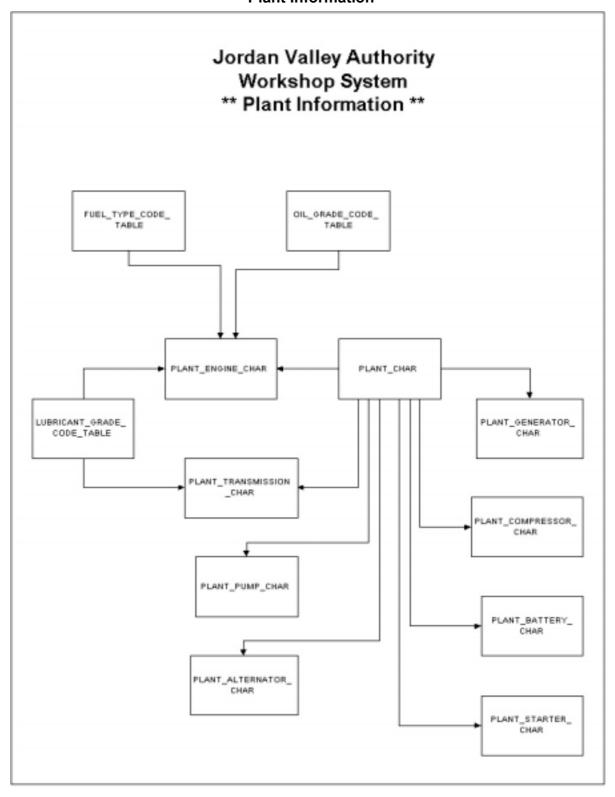


Figure 5.2 Workshop System Data Flow Job Cards and Repairs

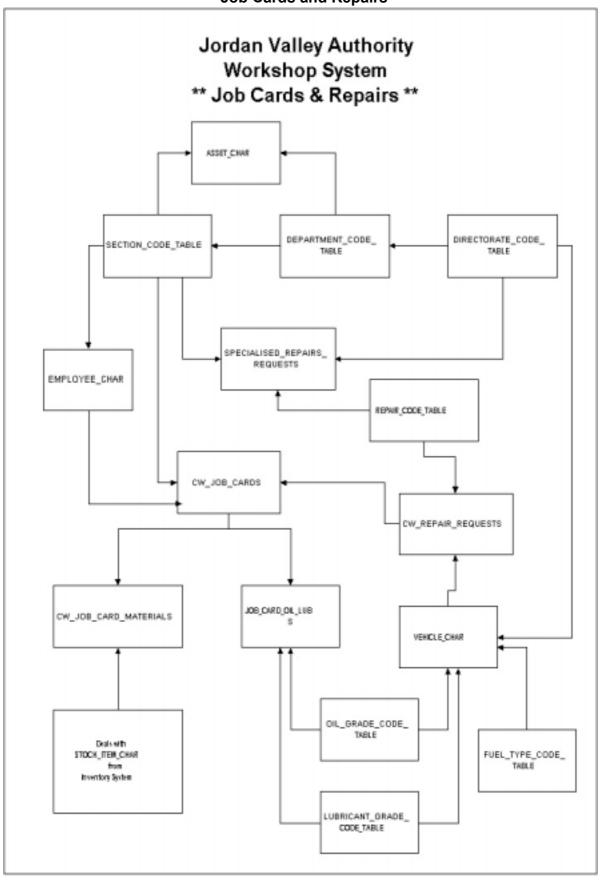
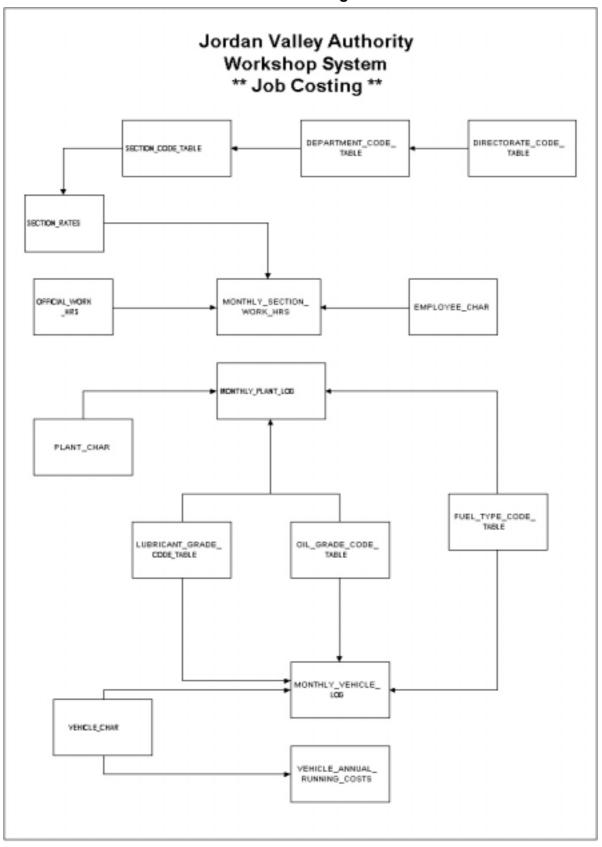


Figure 5.3 Workshop System Data Flow Job Costing



ANNEX A

The following is print out of Inventory Computer System Reports using reference numbers.

ICS-R1 49

ANNEX B

The following is print out of $\boldsymbol{W}\text{orkshop}$ Computer System Reports using reference numbers

WCS-R1 57